



PO BOX 112
BUDDINA QLD 4575
T: (07) 5413 4800
F: (07) 5437 8228
accounts@maslen.com.au
ABN 84 108 127 895

WARRANTY CONDITIONS

This WARRANTY is given by Advanced Refrigeration Technology Pty Ltd and is subject to the obligations and exclusions set out below:

The products are warranted against defects in material and workmanship for a period of 12 months from the date of sale, such date of sale being deemed to be the date on the Advanced Refrigeration Technology Pty Ltd invoice for the products. If any product is defective in material and/or workmanship (normal wear and tear excluded) during the warranty period Advanced Refrigeration Technology Pty Ltd or its authorised representative will, during Advanced Refrigeration Technology Pty Ltd established factory operating hours, make available necessary replacement parts. Replacement parts may be reconditioned and/or used. Parts that are replaced remain the property of Advanced Refrigeration Technology Pty Ltd.

Obligations

This WARRANTY will be honoured only on presentation of the original invoice issued by Advanced Refrigeration Technology Pty Ltd. During the warranty period the customer must notify Advanced Refrigeration Technology Pty Ltd by telephone, facsimile, or email of any defective product, material and/or workmanship. Transportation (including pre-payment of freight and insurance charges) of the products to and from the premises designated by Advanced Refrigeration Technology Pty Ltd is the responsibility of the customer. Advanced Refrigeration Technology Pty Ltd is not liable for any labour charges involved in a warranty claim whatsoever. If Advanced Refrigeration Technology Pty Ltd provides maintenance or responds to a call that is outside the scope of this warranty such maintenance and parts shall be due and payable in full upon receipt of the invoice.

Exclusions

This WARRANTY shall not cover a product with missing or altered original identification marks including manufacturer's trademarks.

This WARRANTY does not apply to any product that has been subjected to tampering, alteration, misuse, abuse, neglect, improper installation or transportation damage whether or not the transport was arranged by Advanced Refrigeration Technology Pty Ltd or whether or not the goods are carried by Advanced Refrigeration Technology Pty Ltd.

This WARRANTY shall not apply to broken glass or faulty heater wire or elements or to powder coated surfaces, or to adjustments, repairs or replacements necessitated by any cause beyond the control of Advanced Refrigeration Technology Pty Ltd (whether foreseeable or not), including but not limited to any malfunction defect or failure caused by or resulting from improper unpacking or installation, unauthorised service or parts, improper maintenance or cleaning or modification or repair by someone other than Advanced Refrigeration Technology Pty Ltd.

Advanced Refrigeration Technology Pty Ltd will not be required to make adjustments, repairs or replacements if the product is installed or used at a location deemed by Advanced Refrigeration Technology Pty Ltd to be hazardous to health and safety or if Advanced Refrigeration Technology Pty Ltd is not provided with free and reasonable access to the product.

This WARRANTY shall not apply if the products are not paid for in full by the due date of payment. Except as expressly provided above and except to the extent permitted by applicable law, Advanced Refrigeration Technology Pty Ltd makes no other warranties, express or implied (including but not limited to any implied warranty of merchantability or fitness for a particular purpose, or any warranty arising from course of dealing or usage of trade). Advanced Refrigeration Technology Pty Ltd expressly disclaims all warranties not stated herein.



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In the event that the product is not free from defects as warranted, the customer's sole remedy shall be repair or replacement as provided above. Under no circumstances shall Advanced Refrigeration Technology Pty Ltd be liable to the customer, or to any other user, for any damages including any incidental or consequential, expenses or lost profits, or lost savings, or any other damages arising out of the use or inability to use the product regardless of whether Advanced Refrigeration Technology Pty Ltd or its representatives have been advised of the possibility of such damages. All products are inspected before leaving the factory.

Warranty Claims are to be dealt with as follows:

The customer is to contact Advanced Refrigeration Technology Pty Ltd with the full product description, the original invoice number and serial number where applicable. Advanced Refrigeration Technology Pty Ltd will then authorise the customer to return the defective part/s. A new or repaired product will be invoiced and shipped from Advanced Refrigeration Technology Pty Ltd as soon as possible/practicable. Upon receipt of the defective part, the warranty status shall be determined and if verified the appropriate credit will be issued.